



- Main Office: (907) 224-4050
- Police: (907) 224-3338
- Harbor: (907) 224-3138
- Fire: (907) 224-3445
- City Clerk: (907) 224-4045
- Engineering: (907) 224-4049
- Utilities: (907) 224-4050
- Fax: (907) 224-4038

**PRESS RELEASE**

For Immediate Release

March 14, 2020

**The City of Seward In-Person Billing & Payment Counters**  
**Closed Until Further Notice**

In line with the Alaska Department of Health and Social Services precautionary guidelines on Novel Coronavirus (COVID-19), the City of Seward has decided to temporarily suspend service at the in-person billing and payment counters at the Harbor Master's Office and City Hall. Payments will be accepted by mail, online, by phone or harbor dropbox. Customers will still be billed for harbor, water, wastewater and electric services. Past-due balances will continue to accrue if payment is not made, which may result in service termination after full service resumes.

Water service will not be terminated during this period. Public health and safety is the City's highest priority. Given the critical importance of personal hygiene to prevent the spread of COVID-19 and the potential for economic disruptions that may present our customers with unique financial hardships that may affect their ability to pay on time, we feel this action is necessary and appropriate to ensure that no one is without water service at this critical time. Work that would require City personnel to enter a customer's home is being suspended except under emergency circumstances.